



**LIBRARY NEWS**  
TURN TO PAGE 2



**STAFF CHANGES**  
PAGE 5



**PROFESSIONAL  
DEVELOPMENT**  
TURN TO PAGE 6



**ILL SYSTEM  
UPDATE**  
PAGE 9

# GRANITE STATE LIBRARIES



## Tuftonboro Free Library Starts Work on New Addition

It took two architects, four plans, five votes, and ten years, but TFL's 5,000 square foot addition is finally happening! The current building of 3,900 square feet will also be renovated — new lights, windows, ceiling, carpeting, furniture. Estimated build time for the entire expansion/renovation is ten months, so we're planning a big party for next May!

The above photo shows how it looks in early September, with the last of yesterday's rain drying on the slab and the framers hard at work. - *Christie V. Sarles – Library Director, Tuftonboro Free Library*

Photo submitted by  
Christie Sarles

## Library News

### Walpole Town Library



The Walpole Town Library is currently undergoing a construction project to both renovate the interior of the existing building and to expand the building by just less than 1,000 square feet. The library building on Main St. will not look any different from the outside, but the interior will change significantly. We're moving the stacks from one of the original rooms of the library to the new addition in the back of the building and installing mobile stacks on a rail system. The two original rooms of the library will now be the John & Carol Hubbard Community Room and the Ken Burns Reading Room. The children's space will be larger, with a dedicated corner for teens. The library director will have an office and the staff will have a break room/work room. Construction began in early June and we're about halfway through the projected time line. The construction crew from Bellows Construction is still right on schedule, despite our numerous rainy days. The goal is to be back in the library building by the end of the year. - *Justine Fafara, Library Director, Walpole Town Library*



### The Children's Library in Franconia Gets a Makeover

When I first started as the Children's Librarian at the George Holmes Bixby Memorial Library last fall, I was informed that some loyal patrons had gifted generous amounts of money that were to be solely dedicated to improvements to the Children's Library. In the three large rooms housed on the bottom floor of the beautiful 200 year old building and the 30-year old addition, the floor was covered with musty-smelling, gray wall-to-wall carpet and the desk was the original circulation desk from the 1940's – bulky, banged-up, and far too small. The two upper floors of the library had recently undergone a major facelift, so improvements to the Children's section were overdue.

## Building Project Resources



Lisa Charbonnet. **Public Library Buildings: The Librarian's Go-To Guide for Construction, Expansion, and Renovation Projects.** Libraries Unlimited. ISBN 978-1-4408-3858-3

2019 Library Design Showcase. American Libraries, September/October 2019, pp. 32-38. [Article from EBSCO](#)

Tara Dankowski. **How to Build a Library.** American Libraries, September/October 2019, pp. 42-47. [Article from EBSCO](#)

*The above book can be borrowed from NHSL. The articles can be accessed from the EBSCO databases. Contact [Bobbi Slossar](#) with questions about database access.*



## Library News, continued

Searching for a new circulation desk within a strict budget posed a major challenge, as everything online was over \$6,000. The desks were typically constructed out of particle board, covered with laminate, and were typically contemporary which would not fit with the historical flavor of the Bixby Library. Our desk needed to be made out of solid wood. Then I heard about the woodworking shop at the Concord prison. Our library had employed New Hampshire Correctional Industries in the past, so I called the manager, Bryant Russell. He told me to email him what I wanted, so I figured out exactly where the L-shaped desk would fit and sketched my own design, including drawers (unheard of in today's circulation desks) and a built-in file cabinet. Bryant had his draftsman draw up plans and he gave me an unbeatable price, including delivery. I had enough money left over to have two matching computer stations added to the order.



*The GH Bixby's previous circulation desk in the children's room.*

While the desks were being constructed, a small committee joined me in working on additional improvements. We decided to have the old carpet torn out and replaced with a durable, attractive vinyl plank flooring that looks like the hardwood floors in the rest of the library, but is indestructible and easy to clean. Once the flooring was laid, we replaced the furniture and bookshelves in a different configuration. The desks were delivered in a timely fashion. Add in a few cozy colorful 3x5 rugs and voila! Recipe for happiness!

The response from the public has been outstanding!

Children think we added more space, adults love the 'clean, light and bright' feel, and attendance has soared. And my workspace has improved significantly.

Our next project was the areas outside the back of the library. Another gift was targeted for fencing around the yard to form a courtyard. Due to a steep drop-off, we had a 4-foot tall wrought iron fence installed that, again, works within the parameters of the historic town while keeping our children safe and corralled. One of our talented trustees built a durable (splinter-free) picnic table, and we are now researching the best ground cover for our young patrons.

Legacy gifts and trusts are so important to small town libraries such as ours. Loyal Trustees and Friends of



*The GH Bixby's new circulation desk in the children's room.*

## Library News, continued

libraries are just as invaluable. Having moved from a large county with several libraries run by local government, this has been an eye-opener for me. I could not be more grateful for the generosity of our patrons and the support of our community. -*Beverly Bruster, Children's Librarian, George Holmes Bixby Memorial Library, Franconia*



### New Custom Shelving for Enfield Public Library's Children's Room

Earlier this year the Enfield Public Library had new children's room shelving custom designed, built and delivered by New Hampshire Correctional Industries. The woodshop at the Northern New Hampshire Correctional Facility did an outstanding job! Our "oversize" picture books and early readers are now in face-out bins, allowing for easier browsing by children and adults. We still need more space but it's a great start! - *Patti Hardenberg, Assistant Librarian/Children's Librarian, Enfield Public Library*

### Innovative Shelving for Picture Books at Goodwin Library: Neighborhoods

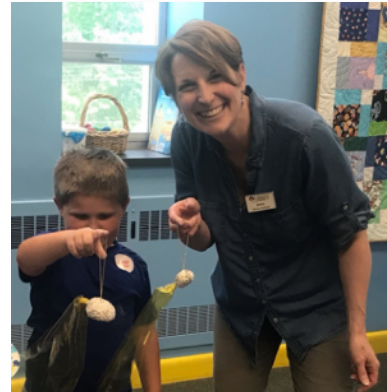
Welcome to Neighborhoods! It took 6 long months, and a lot of stickers, but all of the picture books are now in categories at Goodwin Library! We began talking about this project in June of 2018. In October of 2018 we created a trial section of "Go Go Go" and in 3 months that collection saw a 400% increase in circulation. We began officially moving the collection of 3000 picture books into categories in March of 2019 and finished in August 2019. Our categories are: Animals, Celebrate, Favorite, Go Go Go, Learn, Me, Nature, People & Places, Play, RAWR (Dinos & Dragons), Tales, and Stories. - *Kayla Morin-Riordan, Children's Services Supervisor, Goodwin Library, Farmington*



Share your library news  
by submitting articles to  
[Deborah Dutcher, NHSL.](#)

## Staff Changes

The **Hooksett Public Library** warmly welcomes Anne Meyers as the new Adult & Information Services Librarian! Anne has lived in NH for over two decades, and has taught high school English to adults for nearly that long. A graduate of Keene State College, she is a reader, fiber artist, outdoor and travel enthusiast, and collector of stories and smiles. She resides in Deerfield with her husband and three children. She can be reached at [ameyers@hooksettlibrary.org](mailto:ameyers@hooksettlibrary.org) or at 603.485.6092 x105.



Elizabeth (Liz) Herold, Adult Services Librarian at **North Hampton Public Library** has been promoted to Assistant Director, announced Library Director Susan Grant, at the Trustees monthly meeting Wednesday, August 14th.

Liz came to North Hampton with her Master of Library and Information Science degree from the University of Pittsburgh in 2009 seeking a volunteer intern position at a seacoast library. She worked at the University of Pittsburgh Library for four years while working on her degree and moved to the seacoast area ready to begin her professional career. After completing an intern project at North Hampton Public Library in May of 2010 the Adult Services Librarian moved out of state which left the position vacant, and Liz was offered

the job. "We were so pleased to be able to offer her a job at the library. We didn't want to lose her," says Susan Grant, who also worked her way up through the ranks starting out in the same position as Adult Services Librarian before being promoted to Library Director in 2008. Grant continued, "We have 9 staff members at the library, and four of us have worked at the library for over 15 years. It is a great place to work and we have a wonderful staff. Liz has been with us for 9 years now, and has all the skills to be a great assistant director."

The decision was made by the Trustees a few weeks earlier and an announcement was made to staff who agreed it was a great decision. The Library patrons know and love Liz and the transition to assistant director will be beneficial to Library staff and patrons. Liz will still be a friendly face at the front desk much of the time, but will be picking up more management responsibilities. *-Article and photo submitted by Susan Grant, Director, North Hampton Public Library*



The **Conant Library** in Winchester welcomes a new library director, Abigail Storm. Abigail is from Vermont and is finishing her Master in Library and Information Science at Simmons University. She loves Harry Potter, knitting pattern books, and Teen Craft and Pizza Night.



## Professional Development Opportunities

### Coming Soon:

#### Social Emotional Learning with Mike Anderson

This FREE workshop will take place on Monday, October 7 from 9:00 - 3:00 at the Pease Public Library in Plymouth. Participants will receive Mike's newest book and another on Mindset.

#### [Registration](#)

#### Mother Goose on the Loose

Save the date for this workshop with Betsey Diamant-Cohen on December 17. Location and time TBA.

*Professional Development Opportunities continue with the Family Engagement Initiative funded by the Endowment for Heath.*

### Everyone Is an Asset Builder

In August, NH Department of Education's [Bureau of Student Wellness](#) presented a room of public and school librarians with their research based workshop Everyone is an Asset Builder. Participants learned about the [Developmental Assets framework created by the Search Institute](#) and how they could use them in their libraries and communities to help enable young people to develop into successful and contributing adults.

During the workshop it was discussed how important a positive and stable relationship with a caring adult is in a child's life. When students or youth are paired with at least one supportive adult mentor, bullying is reduced, dropout rates lower and social emotional capacities improve. Click [HERE](#) for Harvard Graduate School of Education's Making Caring Commons Project relationship mapping strategy. - *Deborah Dutcher, Youth & Adult Services Librarian, NHSL*

### Early Learning Group Meet-ups September 2019

Join us to discuss Stork Storytimes and other ideas to reach our youngest patrons.

Monday, September 23 from 10:00-12:00 at the Portsmouth Public Library

Tuesday, September 24 from 10:30 -12:30 at the Conway Public Library

The discussions are free, but please register in advance. Questions? Contact [Deborah Dutcher](#), Youth & Adult Services Librarian, NHSL.

#### [Registration Link](#)

### Volunteer Best Practices document revised & expanded

NH Librarians have asked, and it is finally completed – a revised and expanded Volunteer Best Practices document! The revisions include new sections on Background Checks and Additional Resources, as well as expanded information regarding Youth Volunteers and Volunteers & Patron Privacy. Please visit the NH State Library [website](#) to download the pdf document. Special thanks to Mary Searles, Law Librarian at the John W. King New Hampshire Law Library, for proofreading, editing, and checking links to law citations for this revision.

A workshop on Volunteer Best Practices, using the document as well as interactive content, is available to co-ops, library organizations, and individual libraries. Contact Lori Fisher, Assistant State Librarian, at 271-2393 or [lori.fisher@dncr.nh.gov](mailto:lori.fisher@dncr.nh.gov). The next scheduled workshop on Volunteer Best Practices will take place through the Paralibrarians section of NHLA on Monday 11/4/19 at Hooksett Public Library. Visit <http://nhlibrarians.org/paralibrarian/> for more information.

### **Library Management: the nuts and bolts**

Thursday, October 10, 2019 9:30 AM – 12:30 PM Lane Memorial Library, Hampton

Taught by Amanda Reynolds Cooper. Covering areas such as reporting to the board of trustees, budgeting, staff evaluations, and more.

**REGISTER**

### **Local History for Paralibrarians**

Monday, October 28, 2019 1:30 PM – 5:00 PM, Portsmouth Public Library, 175 Parrott Ave, Portsmouth, NH

Nicole Luongo Cloutier, Reference and Special Collections Supervisor, will give a brief overview about the ins and outs of creating and/or maintaining a local history collection for your community. She will discuss Portsmouth's creation of well attended local history and genealogy workshops, the importance of developing community collaboration where possible, as well as the importance of primary materials to make real connections to the past. Nicole has been at the Portsmouth Public library for 19 years. Prior to her current supervisory position, she was the Special Collections Librarian. Previously, she was the Visual Archives Manager at the

Museum of Fine Arts. MLIS from Simmons College.

**REGISTER**

### **Volunteers in Public Libraries**

Monday, November 04, 2019, 10:00 AM – 12:00 PM Hooksett Public Library 31 Mount St Mary's Way, Hooksett, NH 03106

The NH Volunteers in Public Libraries Best Practices document has been revised and updated! The new document includes expanded information on youth volunteers, a new section on background checks, expanded information on volunteers and privacy, and an additional resources section that includes policy and form examples. This workshop will review best practices regarding volunteers, and includes an interactive segment with small group discussion/scenarios. Bring your volunteer questions!

**REGISTER**

Registration ends two weeks before the event date. Registration can be paid online. Checks should be made out to NHLA-Paralibrarian Section, sent to Julie Spokane (via van- Brookline Public Library) or US Mail to 12 Mosher Drive, Brookline, NH 03033. All payments need to be RECEIVED prior to the start of the class. Registration questions should be addressed to Eileen Gilbert, Belmont Public Library. Please refer to the NHLA Cancellation Policy.

*Eileen Gilbert – Paralibrarian Committee*



## Upcoming Conferences

### Paralibrarian Mini-Conference, October 4

The First Ever Paralibrarian Section Mini-Conference will be held on Friday, October 4, 2019 from 6:00-9:00 at the Audubon Center in Concord, NH

See the schedule and [register](#) for the mini-conference.

### READS FALL CONFERENCE: LITERACY IN THE LIBRARY, OCTOBER 18, 2019, Common Man Inn and Spa, Plymouth

#### 9:30am Breakfast/registration

#### 10am Digital Literacy Training Fundamentals for Library Staff: A Recipe for Success

Digital literacy is not just for our library visitors and community. It's also for library staff. Having the ability to access and effectively use technology in its many forms and on its many platforms in order to find, evaluate, interpret, curate and share information is what we do in the library world and it's what makes us better than Google's search engine. Come to this workshop to learn the fundamentals of effective digital literacy training.

#### 11:15am Project LIFT Hillsboro Adult Learner Services

Project Lift offers free, confidential, one-to-one and small group instruction to adults in Hillsborough and surrounding towns who wish to improve their basic skills, learn English as a second language (ESL), or prepare for the high school equivalency exam (now called HiSET). Volunteers from the community are recruited, trained and matched with each student. The tutor and student work together to identify individual educational goals and to plan learning activities. Instruction occurs at the libraries in Antrim, Bennington, Peterborough, Hillsborough and the LIFT classroom.

#### 1:30pm READS member meeting/Award of Excellence

#### 2pm Fake News: Its Challenges, Consequences, and Rise.

This brief session will provide library professionals with tips to teach library users how to critically look at and analyze digital, television, and print media resources. Through videos and slides, the session will examine the history of misinformation, the psychology of irrationality brought about by biases, the role of technology in fake news, and highlight resources to help verify images and stories.

*Granite State Libraries* is a publication of the New Hampshire State Library. Issues are released the second Friday of each month.

Submit articles to [Deborah Dutcher](#) by the first Friday of the month.

Report errors to [Bobbi Lee Slossar](#).



## Update on the New NHAIS ILL System

NHSL staff is moving forward rapidly toward implementation of the new NHAIS ILL System. Here is a recap of some recent announcements:

- There are 3 separate training classes for the new system scheduled to be repeated 3 times each on September 24, 25, and 26. The **New NHAIS ILL** class will be offered each morning; **New NHAIS Holdings Maintenance** (for libraries who will maintain their holdings in the Union Catalog rather than via a Z39.50 link) will be offered each afternoon; and **Patron Initiated Requests for NHAIS ILL** will be offered in the late afternoons for libraries that submitted information about SIP2 configuration to allow patrons to place their own ILL requests (which their library staff will review before they go out to any potential lenders). The links to register for these classes as well as descriptions and prerequisites for each are at <https://www.nh.gov/nhsl/nhais/training.htm>. Pre-registration is required and the training registrations will CLOSE 24-hours before each class is held.
- On the day before the go-live NHAIS staff will be sending emails with login credentials for the live system to the directors of each library that has been profiled for the new system AND whose staff (at least 1 person) attended the NHAIS ILL training. If no one from your library has been trained your ILL account will not be activated for the initial go-live.
- We recognize that there wasn't a lot of notice for the training dates and that it will be challenging for libraries to coordinate schedules for staff training. However, we are working to get the new ILL system up and running as soon as possible and once the classes were designed and ready to go it seemed best to offer them at the earliest date the Auto-Graphics trainer could be available rather than put them off for several weeks just to give people more lead time to register. The sooner everyone gets trained the sooner we can go live with the new system. We are looking at an alternative method of training for AFTER the go-live date so that any profiled libraries who do not get login credentials for the go-live (because they didn't attend training) will have an opportunity to join the system within a month or so of launch. Details on this alternative will be announced in the next couple of weeks.
- We have collected profiling information from 230 NH libraries (we posted a list of the profiled libraries at <https://www.nh.gov/nhsl/nhais/illparticipants.html>) and expect all of those to be participants in the new system when it goes live. (We are still not ready to name the day that will happen, but it will be this Fall). In Spring 2020 we anticipate having another round of profiling and training for libraries who were not on the list of 230 initial participants.
- We know that everyone is very anxious to see the new NHAIS ILL System and NHAIS staff took a few minutes recently to create a video that shows how NH libraries will place and process basic ILL transactions. There are lots of other options available in the new system—including requesting copies of articles, generating statistics reports, and a really nice way to request multiple copies of the same book (like for a book club)—which you will see in training. You can view the preview of the basic transaction process at <https://youtu.be/WNqRYc47p-0>
- As various details are finalized announcements will be made on the NHAIS blog which is at <http://nhais.blogspot.com>. You can subscribe to the blog posts via email using the form in the lower right-hand sidebar of the blog. -Mary Russell, NHAIS Services, NHSL